

Who to contact

Victoria

| Employer information | Apprentice and trainee information |
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| <p>Further information for employers of apprentices or trainees about Australian Apprenticeships, Government incentive eligibility and claims or cancelling an Australian Apprenticeship.</p> <p>Victorian Registration and Qualifications Authority:</p> <ul style="list-style-type: none"> • For help resolving difficulties with an apprentice or trainee. • To obtain a Certificate of Completion for an apprentice or trainee. <p>1300 722 603 www.vrqa.vic.gov.au</p> <p>Fair Work Ombudsman:</p> <p>Information about wages and terms and conditions of employment. 13 13 94 www.fairwork.gov.au</p> <p>Superannuation Guarantee hotline:</p> <p>To arrange to pay superannuation payments into an apprentice or trainee’s chosen fund. 13 10 20 www.ato.gov.au/super</p> <p>Victorian WorkCover Authority:</p> <ul style="list-style-type: none"> • Workplace safety — information about providing a safe workplace that meets occupational health and safety guidelines. • WorkCover insurance — to determine what is applicable in the relevant state. <p>1800 136 089 www.worksafe.vic.gov.au</p> | <p>Further information for apprentices and trainees about eligibility and payment of Trade Support Loans and personal benefits or cancelling your apprenticeship or traineeship.</p> <p>Victorian Registration and Qualifications Authority:</p> <ul style="list-style-type: none"> • Advice regarding being treated unfairly at work, work being rationed or an apprenticeship or traineeship being suspended. • Advice about harassment or discrimination at work or in training. • Termination of an apprenticeship or traineeship, either by the apprentice/trainee or employer. • To obtain a Certificate of Completion. <p>1300 722 603 www.vrqa.vic.gov.au</p> <p>Fair Work Ombudsman:</p> <p>Information about wages and terms and conditions of employment. 13 13 94 www.fairwork.gov.au</p> <p>Victorian Equal Opportunity and Human Rights Commission:</p> <p>Advice about harassment or discrimination at work or in training 1300 292 153 www.humanrightscommission.vic.gov.au</p> <p>Career Teacher, VET coordinator or MEGT Apprenticeship Network Provider:</p> <p>Information about Australian School-based Apprenticeships.</p> <p>Registered Training Organisation:</p> <p>To obtain credit for prior learning (Recognition of Prior Learning — RPL).v</p> |